



WEB ORDER PORTAL

INTRODUCTION

CUSTOMER WEB ORDER PORTAL IS A SOLUTION CREATED SPECIFICALLY AS AN ADD-ON FOR INFOR SYTELINE ERP SOFTWARE. THIS IS A WEB BASED TECHNOLOGY INTEGRATED WITH SYTELINE WHERE **YOUR** CUSTOMERS WILL BE PROVIDED WITH THE ABILITY TO CREATE/AMEND THEIR PURCHASE ORDERS, CREATE/AMEND INPUT TEMPLATES & VIEW AGING & SHIPPING ACTIVITY REPORTS. THEIR PURCHASE ORDERS CAN BE AUTOMATICALLY POSTED AS CUSTOMER ORDERS IN SYTELINE BASED ON PARAMETER SETTINGS.

FEATURES:

FOR SYTELINE USERS

- PARAMETRIC FIELDS IN SYTELINE TO ALLOW CONTROL OF CUSTOMER ORDER WEB OPTIONS.
- SIMPLE CUSTOMER ITEM CROSS-REFERENCE FORM (REPLACES STANDARD FORM).
- AUTO ORDER CREATION OR MANUAL REVIEW & POSTING.
- AUTO ORDER ACKNOWLEDGEMENT PARAMETER OPTION.
- REVIEW ORDERS WITH ERRORS THROUGH WEB ORDER ENTRY FORM IN SYTELINE.
- EMAIL NOTIFICATION TO CUSTOMER SERVICE CO-ORDINATORS FOR RECEIVED WEB ORDERS.
- EMAIL NOTIFICATION TO IT PERSONNEL FOR ANY ERRORS CREATING ORDERS IN SYTELINE.
- VIEW THE ORDERS CREATED THROUGH WEB PORTAL.

FOR CUSTOMERS

- MULTIPLE USERS LOGIN OPTION.
- CUSTOMER PASSWORD CHANGE OPTION.
- TEMPLATE CREATION/AMENDMENT FOR QUICK/REGULAR ORDER OPTION.
- CREATE ORDERS THROUGH TEMPLATES.
- NEW WEB ORDER ENTRY OPTION.
CUSTOMERS WILL BE ABLE TO SELECT THEIR ITEMS & QUANTITY TO ORDER IN THIS FORM.
- AMEND ORDER OPTION FOR CUSTOMERS.
- VIEW REPORTS LIKE AR AGING REPORT AND SHIPPING TRANSACTION REPORT.
- EMAIL NOTIFICATION TO CUSTOMER FOR THE WEB ORDERS CREATED.
- TRACKING OF ADDITIONS/UPDATES/DELETIONS FOR THE ITEMS IN THE ORDER DONE BY THE CUSTOMERS.



ADVANTAGES:

EASY AND FAST METHOD TO ORDER THE ITEMS FOR THE CUSTOMERS.

AUTO CREATION OF THE CUSTOMER ORDERS.

AUTO AMENDMENTS TO THE CUSTOMER ORDERS.

EMAIL NOTIFICATION TO THE CUSTOMER ONCE THE CUSTOMER ORDER IS CREATED.

CREATION OF TEMPLATES, WHICH WILL MAKE IT EASY TO CREATE, REPEATED ORDERS.

CREATION OF PURCHASE ORDERS FROM THE TEMPLATES.

MERGING OF TWO OR MORE TEMPLATES.

VIEWING THE AGING STATUS FOR THE CUSTOMERS THROUGH REPORTS.

VIEWING THE SHIPPING TRANSACTIONS TO KNOW THE STATUS OF THE ITEMS ORDERED.

ADDITIONS, UPDATES OR DELETION OF ITEMS FOR THE PURCHASE ORDER/TEMPLATE CREATED.

THE CUSTOMER WEB PORTAL IS COMPATIBLE FOR SYTELINE VERSIONS 7.03.XX, 7.04.XX, 7.05.XX AND 8.00.XX.



DATAFLOW DIAGRAM:

